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**OrangeBowl.org**

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HARD ROCK STADIUM
General Information ........................................ (305) 943-8000

CAPITAL ONE ORANGE BOWL
General Information ........................................ (305) 341-4700
Ticket Office .................................................... (305) 341-4701

TICKET WILL CALL
SOUTH EAST GATE ............................................ North Carolina Will Call
                                                    North Carolina Players’ Will Call
SOUTH WEST GATE ............................................. Orange Bowl General Will Call
                                                    Media Will Call
                                                    Customer Service Will Call
NORTH EAST GATE ............................................. Texas A&M Will Call
                                                    Texas A&M Players’ Will Call

STADIUM AND TICKET FACTS: LOST AND STOLEN TICKETS
The original 87th Capital One Orange Bowl ticket holder needs to contact the ticket
office to have their tickets reprinted either on hard stock (note: these tickets
will not be on souvenir stock, but on generic hard stock) - the reprint fee is $25
or they can be texted to the ticketholder’s mobile phone. Tickets that have been
stolen will be replaced if accompanied by an official police report at no charge
to the customer. To request a replacement ticket call (305) 341-4701.

STADIUM ENTRY/POLICIES
TO AVOID DELAYS AT THE GATE, AND FOR THE SAFETY OF OUR GUESTS, THE
FOLLOWING ITEMS ARE PROHIBITED:
• Alcohol
• Bags
• Purses or bags that exceed 12” X 6” X 12”
• Bottles, cans, thermoses, coolers, hard containers, umbrellas, strollers, poles,
brooms, noise makers, laser pointers and selfie sticks
• Any other item(s) deemed dangerous or inappropriate
• Cameras with lenses exceeding 6”
• Food
• Unmanned aircraft systems, radio controlled model aircraft and other devices
  that can be operated in airspace; i.e., drones
FANS WILL ONLY BE ABLE TO CARRY THE FOLLOWING STYLE AND SIZE BAG,
PACKAGE, OR CONTAINER AT STADIUM PLAZA AREAS, STADIUM GATES, OR
WHEN APPROACHING QUEUE LINES OF FANS AWAITING ENTRY INTO THE
STADIUM:
• Vendor bags that are clear plastic, vinyl or PVC and do not exceed 12” x 6” x
  12.” The bags may be hand-carried or have a shoulder strap.
• One-gallon clear plastic freezer bag (Ziploc bag or similar).
• Small clutch bag approximately the size of a hand, with or without a handle or
  strap. This can be carried separately or within a plastic bag. An exception will be
  made for medically necessary items after proper inspection at a gate designated
  for this purpose.
PROHIBITED ITEMS INCLUDE, BUT ARE NOT LIMITED TO: all purses, bags or
containers larger than a small clutch bag, coolers, briefcases, backpacks, fancy
packs, cinch bags, luggage of any kind, computer bags, and camera bags.

ADDITIONAL INFORMATION
• All guests are subject to mandated search
• The stadium will not be responsible for items left at any of the entry gates
• All belongings are subject to search
• Inebriated and unmanageable guests will not be admitted entry into the stadium
• Guests, including children, must have valid tickets with them at all times and show
  it upon request.
• NO ticket resale on Hard Rock Stadium property
• The guests should return any restricted articles to his/her vehicle. Hard Rock
  Stadium will not be responsible for any items left at or near a stadium entrance.

GUEST EXPERIENCE
• Guest Experience Headquarters on game days are located in sections: 115, 215,
  315, 143, 243, 343. You may also call Hard Rock Stadium at (305) 943-8000.
• Lost and found: If you should misplace an item at Hard Rock Stadium, we are here
to assist you with our Lost and Found department located at Guest Experience HQ
locations on game-days in sections: 115, 143, 215, 243, 315, and 343. Lost and
found items will be held for 30 days after the event. Any unclaimed items after 30
days will be disposed of or donated to a charitable organization. On non-event
days, call the stadium at (305) 943-8000.
• Fan Text Line: Fans are encouraged to report unruly fan behavior by texting
  “Command Post. Text the word “FAN” then the message that includes a description
  of the issue and the location to 69050.

SERVICES FOR GUESTS WITH DISABILITIES
• Seating for guests with disabilities is available and can be purchased by calling
  the Orange Bowl Ticket Office at (305) 341-4701.
• Please direct all questions regarding disability access to Club Level/ADA services
  to the Orange Bowl Ticket Office at (305) 341-4701.
• All seats are sold on a first-come, first-served basis, and are subject to availability.
• Wheelchairs are available for transporting guests to their seating locations.
  Guests may ask upon stadium entry for wheelchair assistance. Guests must supply
  their own wheelchair if they plan to sit in a wheelchair space during an event.
  Wheelchairs are not reserved in advance.
• General Wheelchair accessible seating is in sections: 101, 104, 107, 117, 118,
  119, 129, 132, 135, 142, 143, 144, 148, 149, 150, 228, 236, 245, 248, 247,
  251, 341, 311, 312, 321, 322, 325, 326, 327, 330, 338, 339, 340, 343, 344,
• Gate Entry and Elevators: Public elevators are available in Hard Rock Stadium.
  There are four elevators located at the North, South, East, and West sides of
  the stadium for guests with disabilities.
• Private family rest rooms are equipped with wheelchair accessible stalls and
  located throughout the stadium. These locations are at sections: 102, 106, 130,
  134, 201, 207, 229, 235, 314, 323, 342, 351.
• Service animals are permitted at all stadium events.
• Golf Cart Assistance: To and from ADA lots 10, 13, 15, and 18.
• Nursing Room and Autism Sensory Room located at section 153.

KEY LOCATIONS
• ATM Locations: South Plaza Team Store, 110, 114, 122, 125, 138, 142, 150, 154,
• First Aid: 104, 218, and 348.
• Smoking Sections: Smoking in the seating bowl, concourses or other non-
designated areas in prohibited. Smoking is permitted at the designated areas
on the helix ramps on the 100, 200, and 300 levels. This policy also applies to
smokeless, electronic (e-cigarettes). Vaping with any alternative smoking product
is strictly prohibited inside the building.
• Team Store Locations:
  - Ground Level – South Plaza, 72 Club
  - 100 Level – Sections 103, 110, 118, 125, 132, 138, 146, 153
  - 200 Level – Sections 222, 250, 217 Kiosk, 244 Kiosk, 233 Kiosk, 206 Kiosk
  - 300 Level – Sections 312 Kiosk, 318, 340 Kiosk, 346, 352 Kiosk
• Will Call: Will call windows are located at the southwest box office on game days.
• Media/Press “will call” is located at the southwest box office.
Hard Rock Stadium is committed to ensuring the fan experience is second to none, and the safety of our guests at Hard Rock Stadium is essential to maintaining this experience.

The safety policy affects the type and size of bags that are permitted into the stadium. Below are the approved bags fans may carry into the stadium:

- One bag that is clear plastic, vinyl or PVC and does not exceed 12” by 6” and 12” or a one-gallon clear plastic freezer bag (Ziploc bag or similar).
- In addition to one of the clear bags noted above, fans may also carry in a small clutch bag or purse approximately the size of a hand, with or without a handle or strap.
- An exception will be made for medically necessary items after proper inspection at any gate.
- Diapers and wipes can be carried in a clear bag. Each member of a family - including children, will be able to carry an approved clear bag and a clutch purse, providing ample storage capacity.

This policy is meant to speed up the process of entering the stadium along with increasing security measures.

YELLOW CAB
- Miami-Dade: (305) 444-4444
- Broward: (954) 565-5400

CORAL SPRINGS, BONAVENUE, WESTON
- Take Sawgrass Expressway South to I-75; South to Miramar Parkway; East to Red Road; South to 202nd Street; East to the Stadium.

FT. LAUDERDALE, FT. LAUDERDALE/HOLLYWOOD AIRPORT, FT. LAUDERDALE BEACH, HOLLYWOOD
- Take I-95 South to Ives Dairy Road (also known as 199th Street); West to the Stadium.

WESTERN BROWARD COUNTY
- Take University Drive South to the Stadium or take Nob Hill Road (also know as 100th Avenue or Palm Avenue); South to 199th Street; East to the Stadium.

WESTERN DADE COUNTY, MIAMI INTERNATIONAL AIRPORT, CORAL GABLES, DORAL
- Take the Palmetto Expressway North (also known as State Road 826); Exit at NW 27th Avenue; Turn left onto NW 27th Avenue heading North to NW 199th street to the Stadium.

NORTH MIAMI BEACH, COCONUT GROVE, MIAMI BEACH, KEY BISCAYNE
- Take I-95 North to Ives Dairy Road (also known as 199th Street); West to the Stadium.

THE FLORIDA KEYS
- Take the Florida Turnpike Extension North to 27th Avenue; Turn right heading South to the Stadium.

PALM BEACH COUNTY
- Take the Florida Turnpike South to Exit 2X (Hard Rock Stadium Toll Plaza) to the East side of the Stadium.
HARD ROCK STADIUM PARKING INFORMATION

PREFERRED PARKING

Preferred parking is located on the North side of the stadium. Suite holders located on the North sideline will be issued permits for the Maroon Lot located outside Stadium North Gate. Suite holders on the South/East/West sideline will be issued permits for the Blue Lot located outside stadium South/East/West Gate. Hard Rock Stadium has designated various parking gates for Executive Suite holders and club level patrons. Please refer to the stadium parking map inside this brochure as Parking Gates 1, 4, and 7 provide preferred access to and from the stadium.

VIP BLACK CARD PARKING

VIP Black Card parking is located on the North, South, East, and West sides of the stadium for $80 per pass. Please refer to the stadium parking map inside as parking gates 1, 4, and 7 provide preferred access to and from the stadium.

LIMOUSINE PARKING

The limousine lot is located by the Walmart on the South side of the stadium within close proximity to Stadium Southwest Gate. Limousine parking permits should be purchased in advance through the Orange Bowl Ticket Office (305) 341-4701. Permits are $150 in advance and $200 on the day of the game. To access the Limo Lot, enter from NW 26th Ave. (There will be no drop-offs at any stadium gate.) All guests will proceed on foot from their limousine parking space. With a large number of limousines coming to the stadium, all similar in appearance, it is important that all limousines remain in the same parking space, making it easier to find post-game. The roadway that circles the stadium is a fire lane, and must be kept clear at all times. Therefore, it is important that all limousines park in the limousine lot and not in front of any stadium gate.

RV PARKING

Recreational Vehicle (RV) parking is located on the Northwest side of the stadium on the Northeast end of the lot. The entrance to the RV Lot is Parking Gates 13 and 14, and is located on Turnpike Access Road. To access please proceed to NW 199th St. Please refer to the stadium parking map inside this brochure. The RV Lot has its own entrance and exit providing easier access to and from the lot. RV parking permits can be purchased through the Orange Bowl Ticket Office, (305) 341-4701 for $150 in advance. Parking the day of the game will be $200 per vehicle.

*There will not be any overnight RV parking.
RVs can park on day of game only.

BUS PARKING

Charter buses will be parked on the West side of the stadium as shown on the stadium parking map inside this brochure. All buses will enter through parking gate 10 off of NW 26th Ave., Buses arriving to the stadium from any other direction will be directed to parking gate 10. Please carefully note the carrier company, bus number, and light pole number where the bus is parked prior to entering the stadium. Carriers should purchase Bus Parking Permits prior to game day through Orange Bowl Ticket Office (305) 341-4701. Bus Permits are $150 in advance and $200 on the day of the game.

DISABLED PARKING

Hard Rock Stadium has 250 disabled parking spaces in addition to Gate 4 drop-off/pick-up zones located at stadium gates North and South. ADA spaces are on a first-come, first-serve basis. In order to access a disabled parking space, please enter through parking gates 1, 4, or 7. Upon arriving, the individual who has been issued the disabled placard must be present in the vehicle and present proper identification in order to access disabled parking. Once parked, the valid state-issued placard must be displayed. Out of state placards and registration will be accepted.
LEARN. PRACTICE. PLAY.

93 holes of championship golf spread across five award-winning public facilities.

FOR MORE INFO OR TO BOOK A TEE TIME, PLEASE VISIT: PBCGOLF.COM

Walk like everyone’s watching.

Be the star of your own show when you share stories of exclusive hotels, lavish spa treatments and private golf lessons in The Palm Beaches, The Best Way to Experience Florida®.
ORANGE BOWL
INTERNATIONAL YOUTH REGATTA
December 26 - 30, 2020
All Day
Coral Reef Yacht Club
2484 South Bayshore Drive
Miami, FL 33133

Capital One
Orange Bowl Fan Fest
December 28, 2020 - January 2, 2021
Virtual Event

AVMED ORANGE BOWL
COACHES LUNCHEON
PRESENTED BY AUTONATION
December 30, 2020
12:30 pm - 1:30 pm
Virtual Event

CITY OF FORT LAUDERDALE
ORANGE BOWL DOWNTOWN COUNTDOWN
December 31, 2020
11:00 pm
Virtual Event

ORANGE BOWL PRAYER BREAKFAST
IN SUPPORT OF FCA
January 2, 2021
10:00 am
Virtual Event

87TH CAPITAL ONE ORANGE BOWL
January 2, 2021
8:00 pm
Hard Rock Stadium
347 Don Shula Dr.
Miami Gardens, FL 33056

ORANGE BOWL
FLORIDA HIGH SCHOOL FOOTBALL SHOWCASE
February 13, 2021
9:00 am – 3:00 pm
St. Thomas University
16401 NW 37th Avenue
Miami Gardens, FL 33054

Orange Bowl
Florida Girls High School Basketball Showcase
March 28, 2021
Time: TBD
Location: TBD

AvMed Orange Bowl 5K
Spring 2021
All Day
Key Biscayne
ORANGE BOWL EVENTS 2020-2021

1. ORANGE BOWL INTERNATIONAL YOUTH REGATTA
DECEMBER 26 – 30, 2020
All Day
Coral Reef Yacht Club, 2484 South Bayshores Drive, Miami, FL 33133

2. 67TH CAPITAL ONE ORANGE BOWL
JANUARY 2, 2021
8:00 pm
Hard Rock Stadium, 347 Don Shula Dr.
Miami Gardens, FL 33056
Traveling to South Florida for the 87th Capital One Orange Bowl? Let the Orange Bowl Travel Network assist you by making your travel arrangements seamless and hassle-free! Stay at one of our official hotels by booking through orangebowl.org!

**Orange Bowl Committee Travel Network Sponsors**
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- Miami International Airport
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- Fort Lauderdale Marriott Harbor Beach Resort & Spa
- InterContinental Miami

**Official Conference Hotel**
- The Ritz-Carlton, Key Biscayne

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- American Airlines
  - www.aa.com

**Ticket Exchange**
- Ticket Galaxy
  - www.ticketgalaxy.com

**With the Support of the Following Government Partners:**

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- Miami-Dade County
- Palm Beach County Sports Commission

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HOW CAN FANS ACCESS THEIR TICKETS?
Fans can access their 87th Capital One Orange Bowl tickets through the official Capital One Orange Bowl Mobile App. Download the mobile app on the App Store or Google Play store today!

HOW DO I UPDATE MY CONTACT INFORMATION?
To update your contact information, log into your account and enter your email address and password.
If you do not have your password, please contact the Orange Bowl Ticket Office at tickets@orangebowl.org or call/text (305) 341-4701. You will need to provide the account ID number or email address that is associated with the account for reference.

WHERE CAN I FIND INFORMATION REGARDING PREGAME HOSPITALITY, PREMIUM SEATING AND SUITES FOR THE 87TH CAPITAL ONE ORANGE BOWL?
Please contact an Orange Bowl representative at tickets@orangebowl.org or call/text (305) 341-4701 to discuss various options.

I’VE PURCHASED A TICKET TO THE CAPITAL ONE ORANGE BOWL THIS YEAR AND STILL HAVE QUESTIONS WHO DO I CONTACT?
Please contact the Orange Bowl Ticket Office at tickets@orangebowl.org or call/text (305) 341-4701.

MY TICKETS ARE AT WILL CALL. WHAT SHOULD I DO?
The Orange Bowl General Will Call is located at the South West Gate at Hard Rock Stadium. General Will Call will open on gameday and closes at the beginning of the 3rd quarter on Saturday, January 2, 2021.

TEAM WILL CALL LOCATIONS:
• North Carolina Will Call – South East Gate
• Texas A&M Will Call – North East Gate

WHICH TEAM IS HOME AND WHICH IS AWAY? AND WHICH SIDE OF THE STADIUM ARE THEY ON?
North Carolina is considered the home team and will occupy the South bench.
Texas A&M is considered the visiting team and will occupy the North bench.

WHERE WILL MY TEAM BAND BE SITTING?
Team bands are not attending all NY6 bowls games this year due to safety protocols.

I PURCHASED TICKETS FROM A THIRD PARTY (TICKETMASTER, FRIEND, EBAY, STUBHUB, ETC.). CAN YOU TELL ME IF THEY ARE AUTHENTIC?
Your best option is to purchase your tickets directly from the Orange Bowl Committee, Ticketmaster, or through our Official Fan to Fan Ticket Exchange, Ticket Galaxy. Unfortunately, we are unable to verify the validity of tickets purchased from any other sites.
HOW MUCH IS PARKING AND DO I NEED TO PURCHASE IN ADVANCE?

General parking passes for the Capital One Orange Bowl are now on-sale through the Orange Bowl ticket office for $50 in advance of the game. RV, Limo, and Bus parking are also available for $150 in advance of the game. To purchase advanced parking please visit orangebowl.org or contact the Orange Bowl ticket office at tickets@orangebowl.org or (305) 341-4701.

WHAT TIMES DO PARKING LOTS OPEN ON GAMEDAY?

All parking lots will open at 6:00 PM on gameday.

CASH LOTS

Yellow cash lots are $50 and will be open at 6:00 pm. Please refer to the parking map on page six for exact locations.

RV LOTS

RV lot 13 will open at 6:00 pm.

BLACK LOT PARKING

There are four (4) black lots to accommodate Premium and Suite purchasers.

ADA PARKING REQUIREMENTS

Purchase a Capital One Orange Bowl parking pass (in advance or on gameday) and have your ADA parking placard on hand to be directed to where the ADA accessible spaces are located. *There are limited spaces; and parking is only available on a first-come, first-serve basis.

Golf Cart Assistance: To and from ADA lots 10, 13, 15, and 18.

STADIUM ENTRY/POLICIES

TO AVOID DELAYS AT THE GATE, AND FOR THE SAFETY OF OUR GUESTS, THE FOLLOWING ITEMS ARE PROHIBITED:

• Alcohol
• Bags
• Purses or bags that exceed 12” X 6” X 12”
• Bottles, cans, thermoses, coolers, hard containers, umbrellas, strollers, poles, brooms, noise makers, laser pointers and selfie sticks
• Any other item(s) deemed dangerous or inappropriate
• Cameras with lenses exceeding 6”
• Food
• Unmanned aircraft systems, radio controlled model aircraft and other devices that can be operated in airspace, i.e. drone

ARE THERE ANY REFUNDS ON TICKETS?

**There are no refunds or exchanges. All sales are final.

I NEED ACCESSIBLE (ADA) SEATING FOR THE GAME. HOW DO I PURCHASE THESE SEATS?

Please contact the Orange Bowl ticket office at tickets@orangebowl.org or call/text (305) 341-4701 to discuss various options to purchase ADA accessible seats. If purchasing directly from the participating schools, be sure to specify your needs during that process.

GENERAL FAQ'S

To view Hard Rock Stadium Policies, visit:
http://hardrockstadium.com/stadium-policies/
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